

## 2013 BENEFITS **ENROLLMENT**



## **BENEFITS AT-A-GLANCE** and Resource Contact Information 2013



For Participants in the Formerly Represented Retiree Plan Design, Including COBRA Participants and Survivors in the Family Security Program (FSP)

2013-BAAG 4

······Alcatel·Lucent





### NOTE: YOU MAY NOT BE ELIGIBLE FOR ALL OF THE PLANS SHOWN IN THE FOLLOWING CHARTS.

### To determine your coverage options during the annual open enrollment period...

- Visit the Your Benefits Resources<sup>™</sup> (YBR) website at <u>http://resources.hewitt.com/</u> <u>alcatel-lucent;</u> or
- Call the Alcatel-Lucent Benefits Center at 1-888-232-4111 (representatives are available Monday through Friday from 9:00 a.m. to 5:00 p.m., Eastern Time [ET]).



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# **BENEFITS AT-A-GLANCE**

These charts summarize some features of the 2013 Alcatel-Lucent medical and dental plan options. Use them:

- During the annual open enrollment period To compare plan options and coverage amounts before making your enrollment decisions.
- All year -

Whenever you need information about your plan or to determine whether a particular service or supply is covered.

### **HOW DO THESE CHARTS WORK?**

### Check and confirm:

### **1.** If the charts apply to you

These charts apply to:

- Formerly represented retirees;
- COBRA beneficiaries of formerly represented retirees, including COBRA survivors; and
- Survivors of formerly represented retirees in the Family Security Program (FSP).

### 2. Which specific plans apply to you

You may not be eligible for all of the plans shown in these charts. To confirm the coverage for which you (and your dependent[s]) are eligible, you can:

- Visit the YBR website at <u>http://resources.hewitt.com/alcatel-lucent;</u> or
- Call the Alcatel-Lucent Benefits Center at 1-888-232-4111.

### 3. What's covered

For your quick reference, these charts show coverage amounts. Note that for a service or supply to be covered, it must be:

- Medically necessary for the treatment of an illness or injury, or for preventive care benefits that are specifically stated as covered;
- Provided under the order or direction of a physician;
- Provided by a licensed and accredited healthcare provider practicing within the scope of his or her license in the state where the license applies;
- Listed as a covered service and satisfy all the required conditions of services of the plans; and
- Not specifically listed as excluded.

In some cases, there may be additional required criteria and conditions. Services and supplies meeting these criteria will be covered up to the allowable amount or the negotiated rate, if applicable.

#### Need Information on a Health Maintenance Organization (HMO)/Medicare HMO?

Due to the number of HMO/ Medicare HMO options offered, HMO/Medicare HMO coverage information is not shown in these charts. Medical and prescription drug coverage levels and costs vary by individual HMO/Medicare HMO option.

To review and print specific plan details for the coverage options available to you, visit the YBR website at <u>http://resources.</u> <u>hewitt.com/alcatel-lucent</u>, or call the Alcatel-Lucent Benefits Center at 1-888-232-4111, during the annual open enrollment period.

You can also contact the HMO/Medicare HMO you are considering. Carrier contact information can be found on pages 11 and 12 of this booklet. Or, if you are currently enrolled in an HMO/Medicare HMO, check the back of your HMO/Medicare HMO ID card.

# **MEDICAL**

Feature	Point of Service (POS) (If you are not eligible for Medicare)		Traditional Indemnity (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant
	In-Network	Out-of-Network		or Medicare-eligible dependent of a Medicare-eligible participant)
Choice of Doctors	Select from within a network of medical providers	Select any medical provider	Select from within a network of Preferred Provider Organization (PPO) providers or any medical provider	Select from within a network of PPO providers or any qualified provider
Annual Deductible	Retirees, their dependents and COBRA beneficiaries (excluding survivors): <i>Individual</i> : 1% of annual pension <i>Two-person</i> : 1% of annual pension per individual <i>Family</i> : 1% of annual pension per individual, up to 3% max. Survivors and their dependents: <i>Individual</i> : \$300 <i>Two-person</i> : \$600 <i>Family</i> : \$900	Retirees, their dependents and COBRA beneficiaries (excluding survivors): Individual: 6% of annual pension (\$600 min.) Two-person: 6% of annual pension per individual (\$1,200 min.) Family: 6% of annual pension per individual, up to 18% max. (\$1,800 min.) Survivors and their dependents: Individual: \$600 Two-person: \$1,200 Family: \$1,800	Retirees, their dependents and COBRA beneficiaries (excluding survivors): <i>Per individual:</i> 2.5% of annual pension Survivors and their dependents: <i>Individual:</i> \$300 <i>Two-person:</i> \$600 <i>Family:</i> \$900	\$250/individual (combined with out-of-network)
Annual Out-of-Pocket Maximum	Individual: \$1,600 Two-person: \$3,200 Family: \$4,800 Excludes deductible	Individual: \$4,000 Two-person: \$8,000 Family: \$12,000 Excludes deductible	Individual: \$1,600 Two-person: \$3,200 Family: \$4,800 Excludes deductible	\$1,600/individual (includes deductible; combined with out-of-network)
Lifetime Maximum Benefit	Unlimited (some exclusions apply)	Unlimited (some exclusions apply)	Unlimited (some exclusions apply); Other Covered Charges are limited to \$50,000 (or buy-up amount)	Unlimited (some exclusions apply)
COPAYMENT/C	OINSURANCE FOR	COVERED SERVICE	ES	
Acupuncture	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied; limited to 30 visits/ year (in- and out-of- network combined)	Plan pays 80% after deductible is satisfied; limited to 30 visits/year	Plan pays 80% after deductible is satisfied; limited to 30 visits/year
Ambulance – Emergency Air Ambulance	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied
Ambulance – Emergency Use of Ambulance	Plan pays 90% (deductible does not apply)	Plan pays 90% (deductible does not apply)	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Ambulance from Hospital to Hospital (if admitted to first hospital)	Plan pays 90% (deductible does not apply)	Plan pays 90% (deductible does not apply)	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied
Anesthesia	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied
<b>Birth Control</b> (prescription birth control or medication only)	See "Prescription Drug Program"			
Birthing Center	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied

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REMEMBER

Feature	<b>Point of Service (POS)</b> (If you are not eligible for Medicare)		<b>Traditional Indemnity</b> (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant
	In-Network	Out-of-Network		or Medicare-eligible dependent of a Medicare-eligible participant)
Blood and Blood Derivatives	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Cardiac Rehabilitation (phase three maintenance not covered)	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Chemotherapy	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Chiropractic	You pay \$30 copayment/visit; limited to 30 visits/year (in- and out-of- network combined)	Plan pays 70% after deductible is satisfied; limited to 30 visits/ year (in- and out-of- network combined)	Plan pays 80% after deductible is satisfied; limited to 30 visits/year	Plan pays 80%, not subject to deductible (covered according to Medicare guidelines)
Durable Medical Equipment	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Emergency Room – Emergency Use	You pay \$75 copayment/visit (waived if admitted)	You pay \$75 copayment/visit (waived if admitted)	Plan pays 90% after deductible is satisfied	You pay \$50 copayment/visit, not subject to deductible (waived if admitted within 24 hours)
Emergency Room – Nonemergency Use	Plan pays 70% after you pay \$75 copayment/visit	Plan pays 70% after you pay \$75 copayment/visit	Plan pays 80% after deductible is satisfied	You pay \$50 copayment/visit, not subject to deductible (payment of emergency room services follows Medicare guidelines)
<b>Extended</b> <b>Care Facility</b> (or Skilled Nursing Facility)	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied; limited to 60 days/year	Plan pays 90% after deductible is satisfied; limited to 120 days/year	Plan pays 90% after deductible is satisfied; limited to 100 days/ benefit period
Home Healthcare	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied; limited to 100 visits/year	Plan pays 90% after deductible is satisfied; limited to 200 visits/year	\$0 copayment after deductible is satisfied
Hospice Care	Plan pays 90% after deductible is satisfied; limited to 210 days/ lifetime (in- and out- of-network combined)	Plan pays 70% after deductible is satisfied; limited to 210 days/ lifetime (in- and out- of-network combined)	Plan pays 90% after deductible is satisfied; limited to 210 days/lifetime	\$0 copayment, not subject to deductible
Inpatient Hospitalization/ Surgery	Plan pays 90% after you pay \$100 copayment/admission	Plan pays 70% after deductible is satisfied and you pay \$300 copayment/admission	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied
Maternity	Plan pays 90% after you pay \$30 copayment for first doctor visit and 90% after you pay \$100 copayment/hospital admission	Plan pays 70% after deductible is satisfied and you pay \$300 copayment/hospital admission	After deductible is satisfied, plan pays 90% for most inpatient and outpatient services and 80% for physician office visits	After deductible is satisfied, plan pays 90% for most inpatient and outpatient services and 80% for physician office visits
Mental Health and Chemical Dependency* (for those not eligible for Medicare)	Inpatient: Plan pays 90% after you pay \$100 copayment/admission Outpatient: You pay \$30 copayment/visit	Inpatient: Plan pays 70% after deductible is satisfied and you pay \$300 copayment/admission Outpatient: Plan pays 70% after deductible is satisfied	Inpatient: Plan pays 90% after deductible is satisfied Outpatient: Plan pays 80% after deductible is satisfied	Not applicable
Mental Health and Chemical Dependency* (for those Medicare-eligible)			Inpatient: Plan pays 90% after deductible is satisfied Outpatient: Plan pays 80% after deductible is satisfied	Inpatient: Plan pays 90% after deductible is satisfied Outpatient: Plan pays 80% after deductible is satisfied

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Feature	Point of Service (POS) (If you are not eligible for Medicare)		Traditional Indemnity (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant	
	In-Network Out-of-Network			or Medicare-eligible dependent of a Medicare-eligible participant)	
Nutritionist	You pay \$30 copayment/visit	Not covered	Not covered	Plan pays 100% for medical nutrition therapy and counseling per Medicare guidelines	
Outpatient Lab/X-ray	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Physician Hospital Visits and Consultations	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
<b>Physician</b> <b>Office Visits</b> (non-preventive)	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Podiatrist	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Private Duty Nursing	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied; limited to 100 shifts/year	Plan pays 90% after deductible is satisfied; limited to 200 shifts/year	Plan pays 90% after deductible is satisfied up to \$2,000/year; in- an out-of-network combined (covered according to Medicare guidelines)	
Radiation Therapy	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Rehabilitation Therapy (outpatient physical, occupational, speech)	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied; speech therapy limited to 30 visits/year	Plan pays 80% after deductible is satisfied; speech therapy limited to 30 visits/year	Plan pays 80% after deductible is satisfied; speech therapy limited to 30 visits/year	
Second Surgical Opinion	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Smoking Deterrents (prescription only)	See "Prescription Drug Program"				
Surgery – In-Office	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Surgery – Outpatient	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Wigs	Plan pays up to \$300/Plan Year				

Feature	Point of Se	rvice (POS) gible for Medicare)	<b>Traditional Indemnity</b> (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO)	
	In-Network	Out-of-Network		(If you are a Medicare-eligible participant or Medicare-eligible dependent of a Medicare-eligible participant)	
PREVENTIVE C	PREVENTIVE CARE				
Routine Physical Exams	You pay \$30 copayment/visit	Not covered	Not covered	\$0 copayment for Medicare-covered wellness exam to develop/update a personalized prevention plan based on current health and risk factors; contact plan for details	
Well-Child Care	You pay \$30 copayment/visit	Not covered	Not covered	Not covered	
Childhood Immunizations	You pay \$30 copayment/visit	Not covered	Not covered	Not covered	
Well-Woman Care (ob/gyn exam)	You pay \$30 copayment/visit	Not covered	Not covered	\$0 copayment (one visit/year)	
Mammogram Screening (in doctor's office)	You pay \$30 copayment/visit; included with doctor's visit	Plan pays 70% after deductible is satisfied	After deductible is satisfied, plan pays 80% if preventive or 90% if diagnostic	\$0 copayment	
Pap Smear (in doctor's office)	You pay \$30 copayment/visit; included with doctor's visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	\$0 copayment	
Digital Rectal Exam and Blood Test for PSA (in doctor's office – prostate cancer screening for men age 50 and older)	You pay \$30 copayment/visit; included with doctor's visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	\$0 copayment	
Newborn In-Hospital Care	Plan pays 90% (deductible does not apply)	Plan pays 70% after deductible is satisfied; limited to one visit	Plan pays 90% (deductible does not apply); limited to one visit	Not covered	
соѕт					
2013 Monthly Premium Costs	Visit the YBR website at	http://resources.hewitt.co	om/alcatel-lucent or call the Alcatel-Lucen	nt Benefits Center at 1-888-232-4111.	
Are You Responsible for Charges in Excess of the Allowable Amount?	No	Yes	Yes	No	
Who Is Responsible for Precertification?	Your primary care physician (PCP)	You	You	Not applicable	
What Is the Penalty for Failure to Precertify Care?	Not applicable	20% reduction in benefits, up to \$400 maximum/occurrence	20% reduction in benefits, up to \$400 maximum/occurrence	Not applicable	
Do You Have to File Claim Forms?	No	Yes	Yes	No	

Feature	Point of Service (POS) (If you are not eligible for Medicare)		<b>Traditional Indemnity</b> (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant
	In-Network	Out-of-Network		or Medicare-eligible dependent of a Medicare-eligible participant)
COVERAGE TH	ROUGH THE MEDC	O/EXPRESS SCRIPT	S PRESCRIPTION DRUG PRO	GRAM*
Prescription Drug Annual Deductible*	Retail: \$50/individual Mail order: None	Individual: \$100 Two-person: \$200 Family: \$300	In-network (retail and mail order): Retail: \$50/individual Mail order: None Out-of-network: Individual: \$100 Two-person: \$200 Family: \$300	In-network (retail and mail order): Retail: \$50/individual Mail order: None <b>Out-of-network:</b> Individual: \$100 Two-person: \$200 Family: \$300
Prescription Drug Annual Out-of-Pocket Maximum*	Retail and mail order: \$1,600/individual Excludes deductible	None	In-network (retail and mail order): \$1,600/individual Out-of-network: None	In-network (retail and mail order): \$1,600/individual Excludes deductible Out-of-network: None
Retail Copayments** (up to 30-day supply using an in-network pharmacy)	Generic: \$10 Formulary: \$35 Nonformulary: \$60	Plan pays 70% after deductible is satisfied	In-network: Generic: \$10 Formulary: \$35 Nonformulary: \$60 <b>Out-of-network:</b> Plan pays 70% after deductible is satisfied	In-network: Generic: \$10 Formulary: \$35 Nonformulary: \$60 <b>Out-of-network:</b> Plan pays 70% after deductible is satisfied
Mail-Order Copayments (up to 90-day supply)	Generic: \$25*** Formulary: \$87 Nonformulary: \$150	Not applicable	In-network: Generic: \$25*** Formulary: \$87 Nonformulary: \$150 Out-of-network: Not applicable	In-network: Generic: \$25*** Formulary: \$87 Nonformulary: \$150 Out-of-network: Not applicable
Member Pays the Difference		l copayment, plus the diff a generic equivalent is av	erence in cost between the brand-name all all able	I and generic drug, if you purchase a

\* The deductibles and out-of-pocket maximums for the Prescription Drug Program are separate from the deductibles and out-of-pocket maximums for POS, Traditional Indemnity and UnitedHealthcare Group Medicare Advantage (PPO) benefits. "Member Pays the Difference" program charges do not count toward prescription drug annual out-of-pocket maximums.

\*\* Prescription drug copayments will double after the third time you receive a maintenance medication at a retail pharmacy; for cost savings, use mail order.

\*\*\* You may be eligible for up to a 90-day supply of a generic drug for \$10 or less. To find out if your medication qualifies, visit <u>www.medco.com/lowcostgenerics</u> or call the phone number on the back of your Medco ID card.

# DENTAL

Feature	Traditional Option	Dental Maintenance Organization (DMO) Option (Participating Providers)*
<b>Diagnostic and Preventive Care</b> (for example: exams, cleanings and routine X-rays)	100% of reasonable and customary (R&C) fees	100%
Minor Restorative Services (for example: fillings)	Based on a geographic schedule	100%
Major Restorative Services (for example: crowns)	Based on a geographic schedule	75%
Orthodontia	Based on a geographic schedule	50%
Orthodontia Lifetime Maximum	\$1,500/individual	Generally not applicable
Deductible	Lifetime deductible of \$50/individual	Generally not applicable
Annual Maximum Benefit	\$1,500/individual	Generally not applicable

\* If you visit a non-participating dentist after you enroll in the DMO option, your benefit will generally be lower since it will be limited to a specific dollar amount.

### TO FIND YOUR 2013 DENTAL COVERAGE OPTIONS AND THEIR MONTHLY PREMIUM COSTS:

During the annual open enrollment period, visit the YBR website at <u>http://resources.hewitt.com/</u><u>alcatel-lucent</u> or call the Alcatel-Lucent Benefits Center at 1-888-232-4111.

### **IMPORTANT INFORMATION REGARDING THE DMO OPTION**

#### How to enroll

Even if you are currently enrolled in the DMO option, it will not appear as a coverage option on the YBR website during the annual open enrollment period. To enroll in the DMO option, you must first enroll in the Aetna Traditional option (if you are eligible) and then switch to the Aetna DMO option during the year. The DMO option is available in a limited area. You will only be able to enroll in this option if it is available where you live.

For more information about the DMO option (including availability in your area) or to switch to the DMO option, contact Aetna directly at 1-800-220-5479.

#### **QUESTIONS?**

For questions about coverage for a specific procedure, please contact Aetna: • <u>www.aetna.com</u>

- Traditional option: 1-800-220-5470
- DMO: 1-800-220-5479

## **RESOURCE CONTACT INFORMATION**

For information about your benefits coverage, contact these resources.

Where:	What You Will Find:
ALCATEL-LUCENT RESOUR	CES
http://resources.hewitt.com/ alcatel-lucent 24 hours a day, every day, except on Sunday between midnight and 1:00 p.m., Eastern Time (ET)	<ul> <li>The Your Benefits Resources (YBR) website</li> <li>View your current coverage</li> <li>Review and compare your 2013 healthcare options and premium costs</li> <li>Enroll in coverage for 2013</li> <li>Make changes to your default coverage for 2013</li> <li>Waive your 2013 coverage</li> <li>Find a doctor or healthcare provider</li> <li>Learn more about Alcatel-Lucent's benefits</li> <li>Review dependent eligibility rules</li> <li>Review, add or change your dependent(s)' information on file</li> <li>Understand how a Life Event may change your benefits</li> </ul>
<ul> <li>1-888-232-4111</li> <li>(1-212-444-0994 if calling from outside of the United States, Puerto Rico or Canada)</li> <li>Standard hours: Monday through Friday, from 9:00 a.m. to 5:00 p.m., ET</li> </ul>	Alcatel-Lucent Benefits Center • If you do not have Internet access: - Enroll in coverage for 2013 - Make changes to your default coverage for 2013 - Waive your 2013 coverage - Review dependent eligibility rules - Review, add or change your dependent(s)' information on file • Resolve a unique benefits issue that you have not been able to solve on your own • Notify Alcatel-Lucent if: - Imputed income applies - You or your eligible dependent(s) will become Medicare-eligible due to a disability
www.benefitanswersplus.com	<ul> <li>The Alcatel-Lucent BenefitAnswers Plus website</li> <li>Learn more about Alcatel-Lucent's benefits, including benefits news and updates (no password required)</li> <li>Obtain electronic copies of your enrollment materials</li> <li>Find carrier contact information during the year</li> <li>Access a short video about the YBR website</li> </ul>
UNITEDHEALTHCARE	
Group Medicare Advantage (PPO): <u>www.UHCRetiree.com/alcatel-lucent</u> 1-888-980-8117 (TTY: 711) (8:00 a.m. to 8:00 p.m., local time, seven days a week) POS: 1-800-577-8539 Traditional Indemnity: 1-800-577-8567 <u>www.myuhc.com</u> User ID: ALU Password: ALU	<ul> <li>General information about your coverage and dedicated Customer Care (Member Services)</li> <li>Understand how your UnitedHealthcare medical coverage works</li> <li>Find network physicians, specialists and facilities in your community</li> <li>Compare average treatment costs and hospitals in your area for medical procedures you may be considering</li> <li>Manage your healthcare choices and costs through a Plan Comparison Calculator</li> <li>Access claims information</li> <li>Speak with an experienced customer care representative who understands your plan and can answer questions quickly</li> </ul>
www.myuhc.com 1-866-444-3011 (24 hours a day, seven days a week)	UnitedHealthcare OptumHealth <sup>sM</sup> Nurseline and Live Nurse Chat • Speak with a registered nurse at any time • Get information about health and welfare topics • Participate in live online Nurse Chat • Both English- and Spanish-speaking registered nurses are available
www.myoptumhealthcomplex medical.com 1-866-936-6002 (7:00 a.m. to 7:00 p.m., Central Time [CT], Monday through Friday, excluding holidays)	<ul> <li>UnitedHealthcare Cancer Resource Services (CRS)</li> <li>Get information regarding a cancer diagnosis and treatment</li> <li>Find cancer centers or physicians</li> </ul>

Where:	What You Will Find:
www.healthy-pregnancy.com 1-800-411-7984	<ul> <li>Healthy Pregnancy Program</li> <li>24-hour access to experienced maternity nurses</li> <li>Education and support for women through all stages of pregnancy and delivery</li> </ul>
www.myoptumhealthcomplex medical.com (click on the "Congenital Heart Disease" link or call the phone number on the back of your medical ID card)	<ul> <li>Congenital Heart Disease Program (CHD)</li> <li>Clinical consultants can provide information to assist parents, family members, case managers and physicians in making decisions about congenital heart disease</li> </ul>
www.myoptumhealthcomplex medical.com (click on the "Transplantation" link or call the phone number on the back of your medical ID card)	<ul> <li>Transplant Resource Services</li> <li>Services and access to medical professionals renowned for providing quality treatment in solid organ or blood/marrow transplants</li> </ul>
www.liveandworkwell.com POS: 1-800-577-8539 Traditional Indemnity: 1-800-577-8567 (Participants pat aligible	<ul> <li>UnitedHealthcare Behavioral Health</li> <li>Understand how your mental health and chemical dependency coverage works</li> <li>Access claims information</li> </ul>
(Participants not eligible for Medicare)	
www.liveandworkwell.com 1-800-577-8567 (Medicare-eligible participants in the UnitedHealthcare Traditional Indemnity option only)	<ul> <li>UnitedHealthcare Mental Health and Chemical Dependency</li> <li>Understand how your mental health and chemical dependency coverage works</li> <li>Access claims information</li> </ul>
MEDCO/EXPRESS SCRIPTS (does not apply to HMO/Medicare HM	PRESCRIPTION DRUG COVERAGE 10 coverage)
www.medco.com (www.express-scripts.com beginning October 1, 2012) 1-800-336-5934	<ul> <li>Medco/Express Scripts</li> <li>Understand how your prescription drug coverage works</li> <li>Prescription drug coverage and pricing information, including comparisons for brand-name and generic medications received through mail order and retail</li> <li>Access claims information</li> <li>Find an in-network pharmacy</li> <li>Order medications from the Medco Pharmacy for savings opportunities</li> </ul>
www.medco.com/choices 1-800-319-7750	<ul><li>Medco My Rx Choices</li><li>Find lower-cost options for the medications you currently take on an ongoing basis</li></ul>
www.medco.com/lowcostgenerics (or call the phone number on the back of your Medco ID card)	<ul> <li>Medco Low Cost Generics</li> <li>Determine if your medications are eligible for an additional discount through mail order</li> <li>24/7 access to specialist pharmacists</li> </ul>
AETNA DENTAL	
www.aetna.com Traditional option: 1-800-220-5470 DMO: 1-800-220-5479	Aetna Dental • Understand how your dental coverage works • Find network dentists • Access claims information

Where:	What You Will Find:
METLIFE	
1-888-201-4612	MetLife Life Insurance • Understand how your life insurance coverage works
1-800-984-8651	MetLife Long-Term Care Insurance (LTCI)         • Understand how your LTCI coverage works         • Note: Plan closed to new entrants as of December 31, 2012
OTHER RESOURCES (UNION	N CONTACTS)
1-678-502-1442 Email: sbrumbelow@att.net	<ul> <li>CWA Managed Care Program Coordinator - Steve Brumbelow</li> <li>Not a representative of Alcatel-Lucent medical plans</li> <li>Assists current and former union members</li> </ul>
1-877-878-5957 Email: bryan1599@att.net	<ul> <li>IBEW Managed Care Program Coordinator - Bryan Flickinger</li> <li>Not a representative of Alcatel-Lucent medical plans</li> <li>Assists former union members</li> </ul>
HMO/MEDICARE HMO (see c	arrier contact information on next pages)
<ul> <li>Contact information is also available:</li> <li>On the back of your ID card, if you are currently enrolled in an HMO/Medicare HMO;</li> <li>By visiting the YBR website at <u>http://resources.hewitt.com/</u> <u>alcatel-lucent</u>; or</li> <li>By calling the Alcatel-Lucent Benefits Center at 1-888-232-4111.</li> </ul>	Your HMO/Medicare HMO carrier • Understand how your HMO/Medicare HMO coverage works • Access claims information

#### HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 ("HIPAA")

If you are a participant in the Alcatel-Lucent Medical Expense Plan for Retired Employees and/or the Alcatel-Lucent Dental Expense Plan for Retired Employees (collectively, the "Plans"), your personal health information is private. HIPAA requires the Plans to inform you of the availability of a notice about the Plans' privacy practices, legal duties and your rights concerning your health information received and/or created by the Plans. You can print a copy of the Plans' Notice of Privacy Practices for your records at any time from the BenefitAnswers Plus website at <u>www.benefitanswersplus.com</u>. You may also request a copy by calling 1-908-582-4727.

## **HMOs FOR PARTICIPANTS NOT ELIGIBLE FOR MEDICARE**

HMO Option	Phone Number	Website	
Aetna Pennsylvania	1-800-323-9930	www.aetna.com	
Blue Advantage of Illinois Blue Cross/Blue Shield of Illinois	1-800-892-2803	www.bcbsil.com	
HIP Health Plan of New York	1-800-447-8255	www.emblemhealth.com	
Horizon Blue Cross/Blue Shield of New Jersey	1-800-355-2583	www.horizonblue.com	
Kaiser Mid-Atlantic	<ul> <li>Washington, D.C.: 1-301-468-6000</li> <li>Outside the Washington, D.C. metro area: 1-800-777-7902</li> <li>TDD: 1-301-879-6380</li> </ul>		
Kaiser Northwest	<ul> <li>Portland, OR area only: 1-503-813-2000</li> <li>1-800-813-2000</li> </ul>		
Kaiser of Northern California Kaiser of Southern California	1-800-464-4000	http://my.kp.org/alcatellucent	
Kaiser Permanente of Colorado	<ul> <li>1-800-632-9700</li> <li>Southern Colorado: 1-888-681-7878</li> </ul>		
Kaiser Permanente of Georgia	• 1-888-865-5813 • Local: 1-404-261-2590		
Kaiser Permanente of Hawaii	• Oahu: 1-808-432-5955 • Other islands: 1-800-966-5955		
Keystone Health Plan Central	• 1-800-669-7061 • TDD: 1-800-669-7075	www.capbluecross.com	
MVP of New York	1-888-687-6277	www.mvphealthcare.com	
UnitedHealthcare Choice of Arizona	1-866-633-2446	www.unitedhealthcare.com	
UnitedHealthcare of California	1-800-624-8822		
UnitedHealthcare of Oklahoma	1-800-825-9355	www.uhcwest.com	
Univera Health of Western NY	1-800-337-3338	www.univerahealthcare.com	

## **MEDICARE HMOs**

Medicare HMO Option	Phone Number	Website	
Aetna Health Plans of New Jersey			
Aetna Health Plans of Pennsylvania		<u>www.aetna.com</u>	
Blue Advantage of Illinois Blue Cross/Blue Shield of Illinois	1-800-892-2803	www.bcbsil.com	
BlueCross BlueShield of North Carolina	1-888-310-4110	www.bcbsnc.com/member/ medicare	
Group Health of Puget Sound	1-888-901-4636	www.ghc.org	
HIP Health Plan of New York	1-800-447-8255	www.emblemhealth.com	
Horizon Blue Cross/Blue Shield of New Jersey	1-800-365-2223	www.horizonblue.com	
Humana Health Plan of Florida Humana Health Plan of Illinois Humana Health Plan of Kansas City	1-866-396-8810	www.humana.com	
Kaiser Mid-Atlantic	• 1-888-777-5536 • TTY: 1-866-513-0008		
Kaiser Northwest	<ul> <li>Portland, OR area only: 1-503-813-2000</li> <li>1-800-813-2000</li> </ul>		
Kaiser of Northern California Kaiser of Southern California	1-800-443-0815	http://my.kp.org/alcatellucent	
Kaiser Permanente of Colorado	• 1-800-476-2167 • TTY: 1-866-513-9964		
Kaiser Permanente of Georgia	• 1-888-865-5813 • Local: 1-404-261-2590		
Kaiser Permanente of Hawaii	<ul><li>Oahu: 1-808-432-5955</li><li>Other islands: 1-800-966-5955</li></ul>		
Keystone Health Plan Central	• 1-800-779-6962 • TDD: 1-800-779-6961	https://seniorbluehmo. capbluecross.com	
MVP of New York	1-800-209-3945	www.mvphealthcare.com	
UnitedHealthcare of Arizona	1-800-610-2660		
UnitedHealthcare of California	1-800-610-2660	www.securehorizons.com	
UnitedHealthcare of Colorado	1-800-610-2660		
UnitedHealthcare of Oklahoma	1-800-950-9355		
Univera Health of Western NY	1-877-883-9577	www.univerahealthcare.com	

This communication is merely intended to highlight some of the benefits provided by Alcatel-Lucent to its eligible participants. More detailed information is provided in the official plan documents, which are the final authority. In all instances, the relevant plan documents will control and govern the operation of all the benefit plans mentioned or described in this communication. The Board of Directors of Alcatel-Lucent USA Inc. (or its delegate) reserves the right to modify, suspend, change or terminate any of its benefit plans at any time, subject to the terms of applicable bargaining agreements. Participants should make no assumptions about any possible future changes unless a formal announcement is made by the company. The company cannot be bound by statements about the plans made by unauthorized personnel.

This information is not a contract of employment, either expressed or implied, and does not create contractual rights of any kind between the company and its employees or former employees.

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