

# 2018 enrollment action guide



## **For Participants in the Management Retiree Plan Design\***

\*Including COBRA participants and survivors in the Family Security Program (FSP).

# 2018 annual open enrollment period

**IMPORTANT:** This guide is intended for multiple audiences. Some information in this guide may not apply to you. Please refer to the Your Benefits Resources™ (YBR) website during your annual open enrollment period to review Nokia health and welfare benefits eligibility for you and your dependents.

Online-Only Enrollment Period: September 25, 2017 – October 15, 2017	Online and Phone Enrollment Period: October 16, 2017 – October 27, 2017
<p>You can make your elections on the YBR website at <a href="http://resources.hewitt.com/nokia">http://resources.hewitt.com/nokia</a> beginning Monday, September 25, 2017, at 9:00 a.m., Eastern Time (ET), through Sunday, October 15, 2017. <b>During this time, you may view your 2018 coverage and costs, as well as enroll in or make changes to your 2018 coverage — online only — using the YBR website.</b></p> <p><b>You cannot call the Nokia Benefits Resource Center to enroll in or make changes to your 2018 coverage, or to ask questions about your 2018 plan options and pricing, until Monday, October 16, 2017, at 9:00 a.m., ET.</b></p>	<p>You may enroll in and/or change your 2018 Nokia health and welfare benefits coverage elections online on the YBR website or by calling the Nokia Benefits Resource Center starting on Monday, October 16, 2017, at 9:00 a.m., ET, through Friday, October 27, 2017, at 5:00 p.m., ET.</p>

You must take action before Friday, October 27, 2017, at 5:00 p.m., ET. Late enrollments will not be accepted.

Prepare to make your benefits decisions by reading the sections below.

<b>what's changing for 2018</b> ..... 2	<b>how to take action</b> ..... 6	<b>nondiscrimination notice ...</b> 13
See what's new with your benefits this year.	If you do need to take action, visit the YBR website.	Nokia does not discriminate in the provision or administration of retiree healthcare benefits.
<b>check your default coverage</b> ..... 4	<b>important reminders</b> ..... 8	<b>resources for now and later</b> ..... 15
Find out if you should enroll or make changes for 2018.	Things to keep in mind during the annual open enrollment period — and all year.	Learn about the resources available to help you manage your benefits.
<b>thinking of opting out of medical and/or dental coverage?</b> ..... 5	<b>what you need to know about Medicare</b> ..... 11	
Find out what you need to do.	Learn about how your Nokia coverage may be impacted by Medicare.	

## what's changing for 2018

**(This section constitutes a Summary of Material Modifications [SMM] to the Summary Plan Descriptions [SPDs] of the health and welfare benefit plans referred to herein.)**

The following changes to benefits coverage under the Nokia health and welfare benefit plans (the "Plans") will take effect on January 1, 2018.

### Contribution Cost Changes

Review the YBR website at <http://resources.hewitt.com/nokia> during the annual open enrollment period for your 2018 contribution costs.

### Blue Advantage and Blue Cross/Blue Shield of Illinois HMOs/Medicare HMOs Will No Longer Be Offered

Due to low enrollments and/or high premium costs, the following options will not be available, effective January 1, 2018:

- Blue Advantage of Illinois HMO/Medicare HMO
- Blue Cross/Blue Shield of Illinois HMO/Medicare HMO

If you are currently enrolled in one of these options, you will need to choose another medical plan option for 2018.

If you do not make a new election, you will be automatically assigned medical coverage (i.e., enrolled in default coverage) for 2018. For more information about default coverage, see "Check Your Default Coverage" on page 4.

### New HMO Available for Participants Not Eligible for Medicare: Kaiser Washington

Effective January 1, 2018, a new HMO will be offered in Washington state to participants not eligible for Medicare: Kaiser Washington. If this HMO is available to you, you will see it listed as one of your 2018 medical plan options on the YBR website during the annual open enrollment period.

### Prescription Drug Coverage Changes

#### For All Participants: Prescription Drug Mail Order Text Message Notifications

When you call Express Scripts member services about the status of a mail order prescription purchase or shipment, or to update your communication preferences, you now have the option to receive text message notifications to confirm the receipt of an order by Express Scripts and shipping information.

#### Other Changes May Apply to HMO and Medicare HMO Coverage

Unless noted, the changes in this guide do not apply to Health Maintenance Organization (HMO) and Medicare HMO options. You will need to check the YBR website during the annual open enrollment period or contact the carriers of those options directly for their 2018 coverage changes. You can find carrier contact information on the back of your HMO/Medicare HMO ID card (if you are currently enrolled) and in the Benefits At-a-Glance and Resource Contact Information booklet.

#### You Will Need a New Username and Password to Log on to [www.myuhc.com](http://www.myuhc.com)

Beginning September 21, 2017, visit [www.myuhc.com](http://www.myuhc.com) anytime and create a new username and password. Follow the onscreen prompts — it will only take a few minutes.

**After November 9, 2017, your current username and password will expire, and you will need to create new ones in order to access [www.myuhc.com](http://www.myuhc.com).**

Be prepared! Visit [www.myuhc.com](http://www.myuhc.com) starting September 21, 2017, and set up your new username and password.

During your call, you will be asked if you would like to receive text messages regarding your prescriptions. If you reply “Yes,” the Patient Care Advocate will provide all legal disclaimers and send you a confirmation text message. You must confirm by replying YES via text message. Once confirmed, you will receive text messages instead of automated phone calls or emails. If you reply “No,” or if you do not offer a reply, you will not receive the confirmation text and you will continue to receive notifications as you do today.

These text notifications are available now. Express Scripts plans to introduce additional text notifications in the future.

## For Medicare-Eligible Participants Only: Changes to the Express Scripts Medicare® (PDP) for Nokia

Due to adjustments made by the Centers for Medicare & Medicaid Services (CMS), the following changes to your prescription drug coverage will be effective January 1, 2018:

- The annual deductible and prescription drug cost limit will increase.
- Cost-sharing both inside and outside of the “donut hole” will change.

The table below highlights the CMS adjustments for 2018.

	2017	2018
<b>Deductible amount</b>	<b>\$400</b>	<b>\$405</b>
<b>“Donut hole”</b>	After total payments (including copayments and deductible, plus the Plan’s cost for the drugs) reach \$3,700, you pay 51% of the cost of generic drugs and 40% of the total cost plus a portion of the dispensing fee for brand-name drugs, up to \$4,950.	After total payments (including copayments and deductible, plus the Plan’s cost for the drugs) reach <b>\$3,750</b> , you pay <b>44%</b> of the total cost of generic drugs and <b>35%</b> of the total cost plus a portion of the dispensing fee for brand-name drugs, up to <b>\$5,000</b> .
<b>Cost-sharing outside of the “donut hole”</b>	You pay the greater of 5% of the cost or a copayment of \$3.30 for generics/\$8.25 for brand-name drugs, per prescription, for the remainder of the year.	You pay the greater of 5% of the cost or a copayment of <b>\$3.35</b> for generics/ <b>\$8.35</b> for brand-name drugs, per prescription, for the remainder of the year.

While you are in the “donut hole,” either the Plan pays the rest of the costs for covered drugs, or they are paid for by drug manufacturers’ discounts.

For more information about how the Plan works, see the Benefits At-a-Glance and Resource Contact Information booklet.

## For Participants Not Eligible for Medicare: Expanded Prescription Drug Coverage Management Programs

Nokia is committed to keeping the cost of your prescription drugs down while providing you with the coverage you need. With this goal in mind, Express Scripts uses coverage management programs to determine how the Prescription Drug Program will cover certain prescription drugs under the POS and Traditional Indemnity options.

Updates to the coverage management programs are made from time to time. Express Scripts will notify you if any of these programs apply to you.

## check your default coverage

### What Is Default Coverage?

**Your default coverage is the Nokia health and welfare benefits coverage you and your covered dependent(s) will automatically be enrolled in for 2018 if you do not take any action during the annual open enrollment period.**

**Because your default coverage for 2018 may in some cases be different than your 2017 coverage, it is your responsibility to confirm that your 2018 default coverage shown on the YBR website during the annual open enrollment period is the coverage that you want for 2018.**

You can find your default coverage on the YBR website at <http://resources.hewitt.com/nokia> from Monday, September 25, 2017, at 9:00 a.m., ET, through Friday, October 27, 2017, at 5:00 p.m., ET, when the annual open enrollment period ends.

If you would like to have a record of your default coverage sent to you, please follow the instructions outlined in “How to Request Copies of Annual Open Enrollment Information by Telephone” on page 7.

#### **Need a YBR Refresher?**

Watch the “Get to Know Your Benefits Resources (YBR)” video on the BenefitAnswers Plus website at [www.benefitanswersplus.com](http://www.benefitanswersplus.com).

In just a few minutes, you will get a recap of the site’s key features, have the opportunity to walk through the enrollment process and more.

# thinking of opting out of medical and/or dental coverage?

## During the Annual Open Enrollment Period

- You have the option to opt out of your coverage during the annual open enrollment period on the YBR website at <http://resources.hewitt.com/nokia>, regardless of your Medicare eligibility.
- When you opt out of medical (which includes prescription drug) coverage, you can still keep your dental coverage, and vice versa.
- You may be eligible to opt back in to medical (which includes prescription drug) coverage and/or dental coverage without the requirement of a physical during a future annual open enrollment period or if you have a qualified status change.

### Attention Family Security Program (FSP) Survivors

- You are not eligible to add new dependents to medical coverage at any time.
- If you drop or lose Nokia medical coverage for any reason at any time, you can **never** re-enroll.

## Outside of the Annual Open Enrollment Period

- You can drop coverage at any time during the year.
- When you drop medical (which includes prescription drug) coverage, you can still keep your dental coverage, and vice versa.
- You will only be able to re-enroll during a future annual open enrollment period or if you have a qualified status change.
- To drop coverage outside of the annual open enrollment period, call the Nokia Benefits Resource Center.
  - **If you are Medicare-eligible:** Enrolling in a private insurer's Medicare Part C or Medicare Part D option **does not** automatically disenroll you from Nokia medical (which includes prescription drug) coverage. Your enrollment in Nokia coverage is regulated by the Centers for Medicare & Medicaid Services (CMS), so the Nokia Benefits Resource Center will notify you of the earliest possible effective date for disenrollment (based on CMS guidelines). Please note that if you disenroll from Nokia medical coverage, you will also be disenrolled from prescription drug coverage. For more information about Medicare, see "What You Need to Know About Medicare" on page 11.



## how to take action

If you decide to change your default coverage and take action during the annual open enrollment period, do it easily through the YBR website at <http://resources.hewitt.com/nokia>. Keep in mind that this year, you can make your elections on the YBR website beginning on September 25, 2017. (You cannot call the Nokia Benefits Resource Center to enroll in or make changes to your 2018 coverage, or with questions about your 2018 plan options and pricing, until Monday, October 16, 2017, at 9:00 a.m., ET.)

### Using YBR

Before you begin, make sure you have your User ID and password ready, along with any information — including Social Security Number(s) — for any new eligible dependent(s) you may be adding to your coverage.

#### Do You Need to Take Action?

You may already be enrolled in the right coverage for yourself and your family and may not need to take any action during the annual open enrollment period. However, you will need to take action to:

- Choose coverage other than your default coverage see “Check Your Default Coverage” on page 4);
- Add<sup>†</sup> or remove dependent(s) from coverage;
- Enroll in a Point of Service (POS) medical option, if a POS option is not shown as an available option on the YBR website and you are eligible to enroll in a POS option; and/or
- Make any other changes to your 2018 health and welfare benefits coverage.

If you do not take action during the annual open enrollment period, you will receive the default coverage shown on the YBR website during the annual open enrollment period.

<sup>†</sup>Make sure your dependents are eligible under the Nokia eligibility rules before you add them to your coverage. You can view eligibility rules on the YBR website. You will be asked to verify the eligibility of the dependent(s) you enroll for coverage.

#### Have You Forgotten Your YBR Website User ID and/or Password?

If so, go to the YBR website, select “**Forgot User ID or Password?**” and follow the prompts to get a new one(s).

Your User ID/password will be sent to you by email (if you previously added your email address to the YBR website) or by US mail. **It may take up to 10 days to receive your password through the mail.**

If you do not have Internet access, call the Nokia Benefits Resource Center at 1-888-232-4111 and follow the prompts for assistance.

Then, when you are ready to begin, keep in mind these helpful hints:

- **Set aside enough time** to complete the enrollment process without interruption. After 15 minutes of inactivity on the YBR website, you will automatically be logged off and any elections made up to that point will not be saved.
- **The first time you log on from a particular device**, you will be prompted to choose and answer a series of security questions. This will register your device with the YBR website and provide additional protection for your personal information.
- **You have the option to choose** how you would prefer to receive communications from the Nokia Benefits Resource Center. Click the “Go Paperless” tile under “Highlights for You.” Follow the prompts to choose your preferred method of delivery (electronically or postal mail) and verify your contact information. **Please note:**
  - Communications delivered electronically will get to you faster, while communications delivered by mail may take up to 10 days.
  - Your election for receipt of communications on the YBR website will not affect the method of delivery for your annual open enrollment kit. If you would like to have a copy of your annual open enrollment kit mailed to you, please follow the instructions outlined in “How to Request Copies of Annual Open Enrollment Information by Telephone” on page 7.

- **Review your dependent(s) on file for each of your benefit plans** — and make any updates or corrections.
- **Click “Complete Enrollment”** when you are done making your elections or if you must log off the YBR website before completing your elections — otherwise, your elections made up to that point will not be saved. You can log back on and make any additional changes before your enrollment deadline (Friday, October 27, 2017, at 5:00 p.m., ET) even if you have already completed your enrollment.
- **You may save or print your elections** if you like. To do so, save or print the “Completed Successfully!” page for your records when you are finished taking action.
- **Log off the YBR website** when you are finished to prevent others from viewing your information. When “You’ve Logged Off” appears on the screen, you will know your information is protected.
- **Watch for your enrollment confirmation** in your email. If you have a preferred email address on file, a detailed confirmation of enrollment statement will be emailed to you after you have completed your enrollment on YBR. The statement will show all your benefit elections as well as their monthly costs. Be sure to save it for your records.

**Remember: You must take action before Friday, October 27, 2017, at 5:00 p.m., ET. Late enrollments will not be accepted.**

#### **How to Request Copies of Annual Open Enrollment Information by Telephone**

The easiest and most convenient way to access the information you need to enroll continues to be through the YBR website at <http://resources.hewitt.com/nokia> during the annual open enrollment period. However, if you do not have Internet access, or if you have Internet access but prefer to have a copy of the enrollment information sent to you, you must make your request through the Nokia Benefits Resource Center’s automated system **only**.

Like YBR, the automated telephone system is easy and convenient to use. **Starting September 25, 2017**, just follow these three simple steps:

1. Call the Nokia Benefits Resource Center at 1-888-232-4111.
2. When prompted, enter the last four digits of your Social Security Number and your date of birth (mm-dd-yyyy). (You may also be prompted to enter your ZIP code.) No password required!
3. Anytime during the “It’s annual enrollment time!” greeting, say “annual enrollment” and then:
  - To request a copy of your annual open enrollment kit, say “request enrollment kit,” or
  - To request a copy of your default coverage record, say “send enrollment confirmation.” Your default coverage record is a record of the coverage that is currently on file with the Nokia Benefits Resource Center and that will be in place for you on January 1, 2018, if you **do not** make any changes during annual open enrollment.

The copy(ies) that you have requested will be mailed to your address on file within seven to 10 business days.

*Note that if you have signed up to receive communications from the Nokia Benefits Resource Center electronically, the copy of your default coverage record will be sent to your Secured Participant Mailbox on YBR within one business day. Annual open enrollment kits are always sent via US Postal Service mail.*



## important reminders

Take note of the following for the annual open enrollment period — and all year.

### Medical Option-Specific Reminders

#### Concerning the UnitedHealthcare® Group Medicare Advantage (PPO)

- **Re-enrolling, or enrolling in the UnitedHealthcare Group Medicare Advantage (PPO) for the first time?** CMS requires that you provide a street address, and not a P.O. Box, in order to process your enrollment in this option.
  - After annual open enrollment ends, UnitedHealthcare will mail additional information, along with new member ID cards, to **all** UnitedHealthcare Group Medicare Advantage (PPO) members for 2018. (Your group number will not change.)
  - You will **not** receive a new prescription drug member ID card from Express Scripts. Continue to use your current ID card in 2018.

**Contribution costs for Nokia health and welfare coverage are either deducted from monthly pension payments, or directly billed.**

**Retirees who want to switch from direct billing to pension deductions should call the Nokia Benefits Resource Center.**

**Participants who are directly billed may go to the YBR website to elect the Direct Debit or Pay Now method of payment.**

#### Concerning the POS and Traditional Indemnity Medical Plan Options

- **Re-enrolling, or enrolling in the Enhanced POS, Standard POS or Traditional Indemnity option (all of which include prescription drug coverage) for the first time?** Here is what you need to know about your member ID cards.
  - If you are re-enrolling, continue to use your current member ID cards for medical services and prescription drugs in 2018. You will not receive new member ID cards.
  - If you are enrolling for the first time, you will receive new member ID cards from the carriers by January 1.
  - If you have not received your new cards by January 1, or if you have misplaced your cards and need new ones, you may print them out from the applicable carrier's website:
    - ♦ Medical (UnitedHealthcare): [www.myuhc.com](http://www.myuhc.com)
    - ♦ Prescription drug (Express Scripts): [www.express-scripts.com](http://www.express-scripts.com)
- **Is a POS option not listed as a coverage option on the YBR website?** You may live in an area with limited access to doctors and hospitals in a POS network. If a POS option is not shown as an available option on the YBR website at <http://resources.hewitt.com/nokia> and you are not eligible for Medicare, you can still enroll in a POS option if you are comfortable with the distance between you and POS network doctors and hospitals. If you are currently enrolled in a POS option for 2017 under these circumstances, your POS coverage **will not** automatically carry over to 2018. You must take action to re-enroll.
- **If you are eligible to enroll in a POS option for 2018 and it is not listed as a coverage option on the YBR website, call the Nokia Benefits Resource Center at 1-888-232-4111 during the annual open enrollment period to enroll. Please note: POS options are not available to survivors in the Family Security Program (FSP).**

- **Looking for an in-network UnitedHealthcare POS provider?** Use the information below when you are looking for an in-network POS provider on the UnitedHealthcare website (remember, you can also find in-network providers using the YBR website):
  - On [www.myuhc.com](http://www.myuhc.com), click “Find Physician, Laboratory or Facility” and then choose your plan: If you live in Maine, Massachusetts or New Hampshire, choose “UnitedHealthcare Choice Plus with Harvard Pilgrim”; if you live in any other state, choose “UnitedHealthcare Choice Plus.”
- **Manage your health with Rally®.** Your UnitedHealthcare medical plan option gives you access to Rally, a user-friendly digital experience on [myuhc.com](http://myuhc.com)® that will engage you by using technology, gaming and social media to help you understand, learn about and support you on your health journey. Rally offers personalized recommendations to help you and your covered family members make healthier choices and build healthier habits, one small step at a time. You can access Rally at [www.myuhc.com](http://www.myuhc.com) from your computer, tablet or smartphone anytime.

## Concerning an HMO/Medicare HMO

- **Re-enrolling, or enrolling in an HMO/Medicare HMO for the first time?** Contact the HMO/Medicare HMO for any questions about member ID cards. You can find contact information on the back of your HMO/Medicare HMO ID card (if you are currently enrolled) and in the Benefits At-a-Glance and Resource Contact Information booklet.

## Dental Option-Specific Reminders

- **Re-enrolling, or enrolling in a dental plan option for the first time?** Aetna does not issue dental member ID cards; you do not need to present an ID card to receive services under the plan. However, if you would like to have a member ID card, you can print one out from [www.aetna.com](http://www.aetna.com).
- **If you are eligible for dental coverage but the DMO option is not listed as a coverage option on the YBR website:** You may live in an area with limited access to dentists in the DMO network. If the DMO option is not shown as an available option on the YBR website at <http://resources.hewitt.com/nokia>, you can still enroll in it if you are comfortable with the distance between you and the dentists who participate in the DMO network. If you are currently enrolled in the DMO option for 2017 under these circumstances, your DMO coverage **will not** automatically carry over to 2018. **You must take action. To re-enroll, call the Nokia Benefits Resource Center at 1-888-232-4111 during the annual open enrollment period.**

## General Reminders

- **Keep in mind: Changes in your doctor’s or healthcare provider’s network participation are not considered qualified status changes.** Medical carriers’ contracts with network providers may expire at any time during the year. You cannot make changes to your coverage and/or add/drop dependents outside of the annual open enrollment period due to these types of changes. Visit the YBR website at <http://resources.hewitt.com/nokia> (select the “Life Events” tab) for more information about qualified status changes.
- **Are you dropping a dependent from coverage? Here is what you should know about COBRA.** COBRA continuation coverage is not offered to dependents removed from coverage during the annual open enrollment period. If your dependent is experiencing a qualified status change and you remove him or her from your coverage during the annual open enrollment period, your dependent will not be eligible for COBRA continuation coverage. For a dependent to be eligible for COBRA, you must remove the dependent experiencing a qualified status change through the “Life Events” section on the YBR website (or by calling the Nokia Benefits Resource Center) within 31 days of the qualified status change.
- **You are eligible to participate in the Vision Discount Program, as one of the “voluntary benefits” offered by Added Benefits.** As a Nokia retiree, you can enjoy discounts on a wide variety of eye care services, including comprehensive eye exams, eyeglasses, contact lenses and LASIK surgery at participating providers. The Vision Discount Program is available to you at **no cost**, and enrollment is not required. Note that Nokia does not make any endorsement of or representation regarding any product or service provided under any voluntary benefits program. To learn more or to print your Vision Discount Program ID card, visit [www.addedbenefitsaccess.com](http://www.addedbenefitsaccess.com). You can also call Added Benefits at 1-800-622-6045.

- **You may also be eligible for additional voluntary benefits — identity theft protection services, auto and home insurance and pet insurance.** You can enroll in or drop these coverages anytime during the year. As a reminder, Nokia does not make any endorsement of or representation regarding any product or service provided under any voluntary benefits program. Note that the enrollment information in this guide does not apply to your voluntary benefits. To learn more or to enroll, visit [www.addedbenefitsaccess.com](http://www.addedbenefitsaccess.com) or call Added Benefits at 1-800-622-6045.
- **Watch for a new Medicare ID card beginning in April 2018.** Federal law now requires the Centers for Medicare and Medicaid Services (CMS) to remove Social Security Numbers (SSNs) from Medicare ID cards. To comply, CMS is implementing the SSN Removal Initiative (SSNRI). Under the SSNRI, a new Medicare Beneficiary Identifier (MBI) — a unique, randomly assigned string of numbers and letters — will replace the Social Security-based Health Insurance Claim Number (HICN) that currently appears on your Medicare ID card. CMS is scheduled to begin mailing new cards in April 2018 and complete the process by April 2019. You will receive more information about the SSNRI in 2018.
- **Do you receive a Form W-2?** The Affordable Care Act (ACA; healthcare reform) requires that employers disclose the value of the employer-provided benefit for health insurance coverage on each participant's Form W-2.
- **You may receive the ACA-required Form 1095-C.** The ACA requires that employers provide Form 1095-C to certain (but not all) plan participants each year. The form serves as proof that you met the ACA's requirement for having qualifying healthcare coverage during the year. Employers must provide forms for the 2017 tax year to participants, as applicable, no later than January 31, 2018.
- **Be sure your beneficiaries are up to date.** Take care of the people who matter most. Use this annual open enrollment opportunity to review, add or update your beneficiary designation(s) on file. Visit the BenefitAnswers Plus website at [www.benefitanswersplus.com](http://www.benefitanswersplus.com) for information.
- **Review your permanent address on file.** As a reminder, the Nokia Benefits Resource Center recognizes your permanent address on file as your mailing address. That address also determines your eligibility for some benefit plan options. To confirm or update your permanent address on file, call the Nokia Benefits Resource Center.
- **The Nokia Health Plans Notice of Privacy Practices is available on the BenefitAnswers Plus website.** Under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), the Nokia health plans are required to provide you with a notice about their privacy practices, their legal duties and your rights concerning your health information. You can find this notice among your annual open enrollment materials on the BenefitAnswers Plus website at [www.benefitanswersplus.com](http://www.benefitanswersplus.com).

#### **Help Us Go Green(er)!**

As part of our commitment to the environment, we will continue to provide more of your benefits information online instead of in print. So if you have not yet signed up to receive communications from the Nokia Benefits Resource Center electronically, please take a few moments to do so now.

You do not need to wait until annual open enrollment to choose this option. Just log on to the YBR website anytime. Select "Your Profile" and click "Personal Information." Follow the steps to provide your preferred email address and update your preferred method of delivery.

# what you need to know about Medicare

**Your Nokia medical and prescription drug coverage may be impacted by Medicare. Take note of the following details.**

## You and Your Dependent(s) Must Have the Same Coverage

Your eligible dependent(s) must be enrolled in the same Nokia medical option and with the same healthcare carrier that you choose for yourself, as follows:

If you elect the following medical option...	Then coverage for you and your Medicare-eligible dependent(s) will be...
UnitedHealthcare Group Medicare Advantage (PPO)	UnitedHealthcare Group Medicare Advantage (PPO), and the Express Scripts Medicare (PDP) for Nokia
Medicare Health Maintenance Organization (HMO)	Medicare HMO, with Medicare HMO prescription drug coverage

## You Must Be Entitled to Medicare Part A and Enrolled in Medicare Part B

Under the Nokia plan provisions, Medicare-eligible participants must be entitled to Medicare Part A and enrolled in Medicare Part B to receive benefits coverage through the Plan. Medicare Part A offers hospitalization benefits. Medicare Part B offers medical benefits, such as doctor and ambulance services.

You may become automatically enrolled in Medicare Part B if you receive Social Security benefits. When you are enrolled in Medicare Part B, you will pay a monthly premium cost for coverage and may also be required to pay a monthly contribution for the Nokia retiree healthcare coverage that you choose. Check with Medicare for information about your personal situation.

### **Enrollment and Disenrollment Are Not Solely Within the Control of Nokia, and Rely Heavily on Decisions Made by CMS**

If you are Medicare-eligible, at any time during the year, you can disenroll from or switch between the UnitedHealthcare Group Medicare Advantage (PPO) and Medicare HMO options offered by the Plan by calling the Nokia Benefits Resource Center at 1-888-232-4111. However, CMS approval is required. As a result, all elections and effective dates of coverage are driven by CMS. To determine which Medicare HMOs are available to you through the Plan, review the YBR website at <http://resources.hewitt.com/nokia> during the annual open enrollment period.

## Medicare Part C Medical Options — What You Should Know

- **Medicare Advantage Preferred Provider Organization (PPO) plans (like the UnitedHealthcare Group Medicare Advantage [PPO]) and Medicare HMOs are “Medicare Part C” options.** By enrolling in one of these medical options, you agree to receive standard Medicare Part A and Medicare Part B services through that medical option.
- **If you enroll (or continue coverage) in a Medicare HMO offered by the Plan, you will receive prescription drug coverage directly through that Medicare HMO.** Plan designs vary. You must go to hospitals, doctors, pharmacies and other providers in the Medicare HMO’s network to receive coverage.
- **Shortly after enrolling in a Medicare HMO through the YBR website or the Nokia Benefits Resource Center, you may receive form(s) in the mail from the Nokia Benefits Resource Center.** Complete the form(s) with your personal information, Medicare information and signature, and return them to the Nokia Benefits Resource Center by the deadline stated on the form(s) to avoid any delays in receiving coverage.
- **Other Medicare HMO and Medicare Part C options may be available to you from other private insurers.** You cannot be enrolled in more than one Medicare Part C plan option at the same time. Enrolling in a private insurer’s Part C plan does not automatically cancel any Nokia coverages you may have defaulted to or enrolled in during the annual open enrollment period. To enroll in a private insurer’s Part C plan outside of the Company-sponsored Plan during the year, you must call the Nokia Benefits Resource Center to disenroll from your Nokia medical and prescription drug coverage.
- **Medicare HMO contribution costs will be final in December.** Because the Medicare HMOs require approval by CMS, the final plan designs and contribution costs will not be available to the Nokia Benefits Resource Center during the annual open enrollment period. It is expected that the Nokia Benefits Resource Center will have the final plan designs and contribution costs in December. If you decide to enroll in a Medicare HMO during the Nokia annual open enrollment period, and the contribution cost is later reduced, you will receive written notification. The contribution cost will not be higher than what is shown on the YBR website during the annual open enrollment period.

## Other Medicare Part D Plans May Be Available to You

If you enroll in a Medicare Part D prescription drug plan other than the Company-sponsored Express Scripts Medicare (PDP) for Nokia, then you are making the choice to opt out of the Nokia plan’s prescription drug coverage. This means that all of the following apply:

- Your Nokia prescription drug coverage will no longer pay any portion of your prescription medications — even if the Medicare Part D coverage does not pay for a claim.
- You and/or your dependent(s) who have enrolled in another Medicare Part D plan will need to begin paying premium costs to the new Medicare Part D provider for Medicare Part D coverage.
- Your contribution costs, if any, for coverage under the Nokia plan will not be adjusted. Nokia cannot provide varying contribution structures, **so you will continue to pay the same contribution costs** as someone who still has prescription drug coverage under the Nokia plan.
- Nokia prescription drug coverage will continue to cover any Medicare-eligible dependent(s) who have not enrolled in another Medicare Part D plan.

**Find Out More Details About Medicare**  
Review details about Medicare Parts A, B, C and D — including premium costs and any applicable deductibles, copayments and other costs — in the Medicare & You handbook on the Medicare website at [www.medicare.gov](http://www.medicare.gov). Or, call Medicare at 1-800-MEDICARE (1-800-633-4227) (TTY: 1-877-486-2048), 24 hours a day, seven days a week.

## nondiscrimination notice

### Notice Regarding Nondiscrimination in the Provision and Administration of Retiree Group Healthcare Benefits

Nokia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex in the provision or administration of benefits under its group healthcare programs for retirees. In this regard, in accordance with Section 1557 of the Affordable Care Act, Nokia does not exclude people or treat them differently for purposes of its retiree healthcare programs or the administration of such programs because of race, color, national origin, age, disability or sex. Nokia also provides, upon request and free of charge:

- Appropriate auxiliary aids and services to people with disabilities to communicate effectively with Nokia and program administrators, including, for example, written information in other formats (large print, audio, accessible electronic formats or other formats), and
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you believe you have been discriminated against, or if you need the above services, contact Nokia's Equal Opportunity Investigator, identified below. **Note: This contact is ONLY for assistance with federal nondiscrimination and accessibility requirements as they apply to the Nokia Medical Expense Plan for Retired Employees. If you have any other questions about your Nokia-provided health and welfare benefits, contact the Nokia Benefits Resource Center at 1-888-232-4111.**

Nokia's Equal Opportunity Investigator:  
Brenda Sitton  
601 Data Drive, Room 28021  
Plano, TX 75075  
469-991-2197  
[brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)

If you believe that Nokia has failed to provide those services or has discriminated in another way on the basis of race, color, national origin, age, disability or sex in its provision and administration of benefits under its group healthcare programs for retirees, you can file a grievance with the above person. Your grievance must be in writing and can be submitted by mail, fax or email. Grievances must be submitted within 60 days of your becoming aware of the alleged discriminatory action.

If you need help filing a grievance, the above person or entities are available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



ATENCIÓN: Si habla **español**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

請注意：如果您說中文，我們免費為您提供語言協助服務請致電：469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com))。

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

알림: **한국어**를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다.  
469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)) 번으로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog**, may makukuha kang mga libreng serbisyo ng tulong sa wika. Mangyaring tumawag sa 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском**. Позвоните по номеру 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم  
469-991-2197 (رقم هاتف الصم والبكم: 469-991-2197) ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com))

ATANSYON: Si w pale **Kreyòl ayisyen**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nan 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

ATTENTION : Si vous parlez **français**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

UWAGA: Jeżeli mówisz po **polsku**, udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod numer 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

ATENÇÃO: Se você fala **português**, contate o serviço de assistência de idiomas gratuito. Ligue para 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

ATTENZIONE: in caso la lingua parlata sia l'**italiano**, sono disponibili servizi di assistenza linguistica gratuiti. Si prega di chiamare il numero 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)).

ACHTUNG: Falls Sie **Deutsch** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie 469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)) an.

注意事項：日本語を話される場合、無料の言語支援サービスをご利用いただけます。  
469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)) にお電話ください。

توجه: اگر زبان شما فارسی است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد.  
469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com)) تماس بگیرید.

कृपा ध्यान दें: यदि आप **हिंदी** भाषी हैं तो आपके लिए भाषा सहायता सेवाएं निःशुल्क उपलब्ध हैं। कृपा पर काल करें  
469-991-2197 ([brenda.sitton@nokia.com](mailto:brenda.sitton@nokia.com))

## resources for now and later

Nokia provides these year-round resources to help you conveniently manage your benefits.

### Your Benefits Resources (YBR) Website

<http://resources.hewitt.com/nokia>

(personalized and password-protected)

- View your current coverage
- Review and compare your 2018 healthcare options and contribution costs — **and enroll online! (September 25, 2017 – October 27, 2017)**
- Opt out of your 2018 coverage
- Find a doctor or healthcare provider
- Learn more about your Nokia benefits
- Review, add or change your dependent's(s') information on file
- Understand how a Life Event may change your benefits

### BenefitAnswers Plus Website

[www.benefitanswersplus.com](http://www.benefitanswersplus.com)

(non-personalized — no password required)

- See benefits news and updates, including coverage tips and reminders
- Get your enrollment materials
- Find answers to your benefits questions
- View plan-related documents such as Summary Plan Descriptions (SPDs) and Summaries of Material Modifications (SMMs)
- Find carrier contact information throughout the year

## More to Come

Be sure to check out the BenefitAnswers Plus website at [www.benefitanswersplus.com](http://www.benefitanswersplus.com) in December for important coverage reminders and tips on using your benefits in 2018.

**If you do not have access to the Internet, the Nokia Benefits Resource Center can help you resolve a unique benefits issue or enroll in or make changes to your coverage. Call 1-888-232-4111 (1-212-444-0994 if calling from outside of the United States, Puerto Rico or Canada). Representatives are available from 9:00 a.m. to 5:00 p.m., ET, Monday through Friday.**

This communication is intended to highlight some of the benefits provided to eligible participants under the Nokia benefit plans. More detailed information is provided in the official plan documents. In the event of a conflict between any information contained in this communication and the terms of the plans as reflected in the official plan documents, the official plan documents shall control. The Board of Directors of Alcatel-Lucent USA Inc. (doing business as Nokia) (the "Company") (or its delegate[s]) reserves the right to modify, suspend, change or terminate any of the benefit plans at any time. Participants should make no assumptions about any possible future changes unless a formal announcement is made by the Company. The Company cannot be bound by statements about the plans made by unauthorized personnel. This information is not a contract of employment, either expressed or implied, and does not create contractual rights of any kind between the Company and its employees or former employees.

Your Benefits Resources is a trademark of Alight Solutions LLC.