

2013 BENEFITS ENROLLMENT

BENEFITS AT-A-GLANCE and Resource Contact Information 2013





For Participants in the Formerly Represented Retiree Plan Design, Including COBRA Participants and Survivors in the Family Security Program (FSP)



NOTE: YOU MAY NOT BE ELIGIBLE FOR ALL OF THE PLANS SHOWN IN THE FOLLOWING CHARTS.

To determine your coverage options during the annual open enrollment period...

- Visit the Your Benefits
 Resources™ (YBR) website at
 http://resources.hewitt.com/alcatel-lucent; or
- Call the Alcatel-Lucent Benefits Center at 1-888-232-4111 (representatives are available Monday through Friday from 9:00 a.m. to 5:00 p.m., Eastern Time [ET]).



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BENEFITS AT-A-GLANCE

These charts summarize some features of the 2013 Alcatel-Lucent medical and dental plan options. Use them:

During the annual open enrollment period —
 To compare plan options and coverage amounts before making your enrollment decisions.

All year –

Whenever you need information about your plan or to determine whether a particular service or supply is covered.

Need Information on a Health Maintenance Organization (HMO)/Medicare HMO?

Due to the number of HMO/ Medicare HMO options offered, HMO/Medicare HMO coverage information is not shown in these charts. Medical and prescription drug coverage levels and costs vary by individual HMO/Medicare HMO option.

To review and print specific plan details for the coverage options available to you, visit the YBR website at http://resources.
hewitt.com/alcatel-lucent, or call the Alcatel-Lucent Benefits Center at 1-888-232-4111, during the annual open enrollment period.

You can also contact the HMO/Medicare HMO you are considering. Carrier contact information can be found on pages 11 and 12 of this booklet. Or, if you are currently enrolled in an HMO/Medicare HMO, check the back of your HMO/Medicare HMO ID card.

HOW DO THESE CHARTS WORK?

Check and confirm:

1. If the charts apply to you

These charts apply to:

- Formerly represented retirees;
- COBRA beneficiaries of formerly represented retirees, including COBRA survivors; and
- Survivors of formerly represented retirees in the Family Security Program (FSP).

2. Which specific plans apply to you

You may not be eligible for all of the plans shown in these charts. To confirm the coverage for which you (and your dependent[s]) are eligible, you can:

- Visit the YBR website at http://resources.hewitt.com/alcatel-lucent;
 or
- Call the Alcatel-Lucent Benefits Center at 1-888-232-4111.

3. What's covered

For your quick reference, these charts show coverage amounts. Note that for a service or supply to be covered, it must be:

- Medically necessary for the treatment of an illness or injury, or for preventive care benefits that are specifically stated as covered;
- Provided under the order or direction of a physician:
- Provided by a licensed and accredited healthcare provider practicing within the scope of his or her license in the state where the license applies;
- Listed as a covered service and satisfy all the required conditions of services of the plans; and
- Not specifically listed as excluded.

In some cases, there may be additional required criteria and conditions. Services and supplies meeting these criteria will be covered up to the allowable amount or the negotiated rate, if applicable.

MEDICAL

Feature	Point of Service (POS) (If you are not eligible for Medicare)		Traditional Indemnity (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant	
	In-Network	Out-of-Network		or Medicare-eligible dependent of a Medicare-eligible participant)	
Choice of Doctors	Select from within a network of medical providers	Select any medical provider	Select from within a network of Preferred Provider Organization (PPO) providers or any medical provider	Select from within a network of PPO providers or any qualified provider	
Annual Deductible	Retirees, their dependents and COBRA beneficiaries (excluding survivors): Individual: 1% of annual pension Two-person: 1% of annual pension per individual Family: 1% of annual pension per individual, up to 3% max. Survivors and their dependents: Individual: \$300 Two-person: \$600 Family: \$900	Retirees, their dependents and COBRA beneficiaries (excluding survivors): Individual: 6% of annual pension (\$600 min.) Two-person: 6% of annual pension per individual (\$1,200 min.) Family: 6% of annual pension per individual, up to 18% max. (\$1,800 min.) Survivors and their dependents: Individual: \$600 Two-person: \$1,200 Family: \$1,800	Retirees, their dependents and COBRA beneficiaries (excluding survivors): Per individual: 2.5% of annual pension Survivors and their dependents: Individual: \$300 Two-person: \$600 Family: \$900	\$250/individual (combined with out-of-network)	
Annual Out-of-Pocket Maximum	Individual: \$1,600 Two-person: \$3,200 Family: \$4,800 Excludes deductible	Individual: \$4,000 Two-person: \$8,000 Family: \$12,000 Excludes deductible	Individual: \$1,600 Two-person: \$3,200 Family: \$4,800 Excludes deductible	\$1,600/individual (includes deductible; combined with out-of-network)	
Lifetime Maximum Benefit	Unlimited (some exclusions apply)	Unlimited (some exclusions apply)	Unlimited (some exclusions apply); Other Covered Charges are limited to \$50,000 (or buy-up amount)	Unlimited (some exclusions apply)	
COPAYMENT/C	COINSURANCE FOR	COVERED SERVICE	ES		
Acupuncture	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied; limited to 30 visits/ year (in- and out-of- network combined)	Plan pays 80% after deductible is satisfied; limited to 30 visits/year	Plan pays 80% after deductible is satisfied; limited to 30 visits/year	
Ambulance – Emergency Air Ambulance	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Ambulance – Emergency Use of Ambulance	Plan pays 90% (deductible does not apply)	Plan pays 90% (deductible does not apply)	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Ambulance from Hospital to Hospital (if admitted to first hospital)	Plan pays 90% (deductible does not apply)	Plan pays 90% (deductible does not apply)	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Anesthesia	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Birth Control (prescription birth control or medication only)	See "Prescription Drug Program"				
Birthing Center	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	

Feature	Point of Service (POS) (If you are not eligible for Medicare)		Traditional Indemnity (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant	
	In-Network	work Out-of-Network		or Medicare-eligible dependent of a Medicare-eligible participant)	
Blood and Blood Derivatives	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Cardiac Rehabilitation (phase three maintenance not covered)	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Chemotherapy	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Chiropractic	You pay \$30 copayment/visit; limited to 30 visits/year (in- and out-of- network combined)	Plan pays 70% after deductible is satisfied; limited to 30 visits/ year (in- and out-of- network combined)	Plan pays 80% after deductible is satisfied; limited to 30 visits/year	Plan pays 80%, not subject to deductible (covered according to Medicare guidelines)	
Durable Medical Equipment	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Emergency Room – Emergency Use	You pay \$75 copayment/visit (waived if admitted)	You pay \$75 copayment/visit (waived if admitted)	Plan pays 90% after deductible is satisfied	You pay \$50 copayment/visit, not subject to deductible (waived if admitted within 24 hours)	
Emergency Room – Nonemergency Use	Plan pays 70% after you pay \$75 copayment/visit	Plan pays 70% after you pay \$75 copayment/visit	Plan pays 80% after deductible is satisfied	You pay \$50 copayment/visit, not subject to deductible (payment of emergency room services follows Medicare guidelines)	
Extended Care Facility (or Skilled Nursing Facility)	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied; limited to 60 days/year	Plan pays 90% after deductible is satisfied; limited to 120 days/year	Plan pays 90% after deductible is satisfied; limited to 100 days/benefit period	
Home Healthcare	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied; limited to 100 visits/year	Plan pays 90% after deductible is satisfied; limited to 200 visits/year	\$0 copayment after deductible is satisfied	
Hospice Care			Plan pays 90% after deductible is satisfied; limited to 210 days/lifetime	\$0 copayment, not subject to deductible	
Inpatient Hospitalization/ Surgery	Plan pays 90% after you pay \$100 copayment/admission	Plan pays 70% after deductible is satisfied and you pay \$300 copayment/admission	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Maternity			After deductible is satisfied, plan pays 90% for most inpatient and outpatient services and 80% for physician office visits	After deductible is satisfied, plan pays 90% for most inpatient and outpatient services and 80% for physician office visits	
Mental Health and Chemical Dependency* (for those not eligible for Medicare)	Inpatient: Plan pays 90% after you pay \$100 copayment/admission Outpatient: You pay \$30 copayment/visit	Inpatient: Plan pays 70% after deductible is satisfied and you pay \$300 copayment/admission Outpatient: Plan pays 70% after deductible is satisfied	Inpatient: Plan pays 90% after deductible is satisfied Outpatient: Plan pays 80% after deductible is satisfied	Not applicable	
Mental Health and Chemical Dependency* (for those Medicare-eligible)	Inpatient or Outpatient:	Not applicable	Inpatient: Plan pays 90% after deductible is satisfied Outpatient: Plan pays 80% after deductible is satisfied	Inpatient: Plan pays 90% after deductible is satisfied Outpatient: Plan pays 80% after deductible is satisfied	

^{*} The POS and Traditional Indemnity deductibles and out-of-pocket maximums apply to Mental Health and Chemical Dependency coverage (they are not separate).

Feature	Feature Point of Service (POS) (If you are not eligible for Medicare)		Traditional Indemnity (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant	
	In-Network	Out-of-Network		or Medicare-eligible dependent of a Medicare-eligible participant)	
Nutritionist	You pay \$30 copayment/visit	Not covered	Not covered	Plan pays 100% for medical nutrition therapy and counseling per Medicare guidelines	
Outpatient Lab/X-ray	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Physician Hospital Visits and Consultations	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Physician Office Visits (non-preventive)	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Podiatrist	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Private Duty Nursing	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied; limited to 100 shifts/year	Plan pays 90% after deductible is satisfied; limited to 200 shifts/year	Plan pays 90% after deductible is satisfied up to \$2,000/year; in- and out-of-network combined (covered according to Medicare guidelines)	
Radiation Therapy	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Rehabilitation Therapy (outpatient physical, occupational, speech)	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied; speech therapy limited to 30 visits/year	Plan pays 80% after deductible is satisfied; speech therapy limited to 30 visits/year	Plan pays 80% after deductible is satisfied; speech therapy limited to 30 visits/year	
Second Surgical Opinion	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 80% after deductible is satisfied	
Smoking Deterrents (prescription only)	See "Prescription Drug Program"				
Surgery – In-Office	You pay \$30 copayment/visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Surgery – Outpatient	Plan pays 90% after deductible is satisfied	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	Plan pays 90% after deductible is satisfied	
Wigs	Plan pays up to \$300/Plan Year				

Feature	Point of Service (POS) (If you are not eligible for Medicare)		Traditional Indemnity (If you are or are not eligible for Medicare)	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant	
	In-Network	Out-of-Network		or Medicare-eligible dependent of a Medicare-eligible participant)	
PREVENTIVE C	ARE				
Routine Physical Exams	You pay \$30 copayment/visit	Not covered	Not covered	\$0 copayment for Medicare-covered wellness exam to develop/update a personalized prevention plan based on current health and risk factors; contact plan for details	
Well-Child Care	You pay \$30 copayment/visit	Not covered	Not covered	Not covered	
Childhood Immunizations	You pay \$30 copayment/visit	Not covered	Not covered	Not covered	
Well-Woman Care (ob/gyn exam)	You pay \$30 copayment/visit	Not covered	Not covered	\$0 copayment (one visit/year)	
Mammogram Screening (in doctor's office)	You pay \$30 copayment/visit; included with doctor's visit	Plan pays 70% after deductible is satisfied	After deductible is satisfied, plan pays 80% if preventive or 90% if diagnostic	\$0 copayment	
Pap Smear (in doctor's office)	You pay \$30 copayment/visit; included with doctor's visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	\$0 copayment	
Digital Rectal Exam and Blood Test for PSA (in doctor's office – prostate cancer screening for men age 50 and older)	You pay \$30 copayment/visit; included with doctor's visit	Plan pays 70% after deductible is satisfied	Plan pays 90% after deductible is satisfied	\$0 copayment	
Newborn In-Hospital Care	Plan pays 90% (deductible does not apply)	Plan pays 70% after deductible is satisfied; limited to one visit	Plan pays 90% (deductible does not apply); limited to one visit	Not covered	
COST	COST				
2013 Monthly Premium Costs	Visit the YBR website at	http://resources.hewitt.co	om/alcatel-lucent or call the Alcatel-Lucen	nt Benefits Center at 1-888-232-4111.	
Are You Responsible for Charges in Excess of the Allowable Amount?	No	Yes	Yes	No	
Who Is Responsible for Precertification?	Your primary care physician (PCP)	You	You	Not applicable	
What Is the Penalty for Failure to Precertify Care?	Not applicable	20% reduction in benefits, up to \$400 maximum/occurrence	20% reduction in benefits, up to \$400 maximum/occurrence	Not applicable	
Do You Have to File Claim Forms?	No	Yes	Yes	No	

Feature

Point of Service (POS) (If you are not eligible for Medicare)

In-Network

Out-of-Network

Traditional Indemnity (If you are or are not eligible for Medicare)

UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible participant or Medicare-eligible dependent of a

Medicare-eligible participant)

COVERAGE THROUGH THE MEDCO/EXPRESS SCRIPTS PRESCRIPTION DRUG PROGRAM*

Prescription Drug Annual Deductible*	Retail: \$50/individual Mail order: None	Individual: \$100 Two-person: \$200 Family: \$300	In-network (retail and mail order): Retail: \$50/individual Mail order: None Out-of-network: Individual: \$100 Two-person: \$200 Family: \$300	In-network (retail and mail order): Retail: \$50/individual Mail order: None Out-of-network: Individual: \$100 Two-person: \$200 Family: \$300
Prescription Drug Annual Out-of-Pocket Maximum*	Retail and mail order: \$1,600/individual Excludes deductible	None	In-network (retail and mail order): \$1,600/individual Out-of-network: None	In-network (retail and mail order): \$1,600/individual Excludes deductible Out-of-network: None
Retail Copayments** (up to 30-day supply using an in-network pharmacy)	Generic: \$10 Formulary: \$35 Nonformulary: \$60	Plan pays 70% after deductible is satisfied	In-network: Generic: \$10 Formulary: \$35 Nonformulary: \$60 Out-of-network: Plan pays 70% after deductible is satisfied	In-network: Generic: \$10 Formulary: \$35 Nonformulary: \$60 Out-of-network: Plan pays 70% after deductible is satisfied
Mail-Order Copayments (up to 90-day supply)	Generic: \$25*** Formulary: \$87 Nonformulary: \$150	Not applicable	In-network: Generic: \$25*** Formulary: \$87 Nonformulary: \$150 Out-of-network: Not applicable	In-network: Generic: \$25*** Formulary: \$87 Nonformulary: \$150 Out-of-network: Not applicable
Member Pays the Difference	You will pay the generic copayment, plus the difference in cost between the brand-name and generic drug, if you purchase a brand-name drug when a generic equivalent is available			

- The deductibles and out-of-pocket maximums for the Prescription Drug Program are separate from the deductibles and out-of-pocket maximums for POS, Traditional Indemnity and UnitedHealthcare Group Medicare Advantage (PPO) benefits. "Member Pays the Difference" program charges do not count toward prescription drug annual out-of-pocket maximums.
- ** Prescription drug copayments will double after the third time you receive a maintenance medication at a retail pharmacy; for cost savings, use mail order.
- ***You may be eligible for up to a 90-day supply of a generic drug for \$10 or less. To find out if your medication qualifies, visit www.medco.com/lowcostgenerics or call the phone number on the back of your Medco ID card.

DENTAL

Feature	Traditional Option	Dental Maintenance Organization (DMO) Option (Participating Providers)*
Diagnostic and Preventive Care (for example: exams, cleanings and routine X-rays)	100% of reasonable and customary (R&C) fees	100%
Minor Restorative Services (for example: fillings)	Based on a geographic schedule	100%
Major Restorative Services (for example: crowns)	Based on a geographic schedule	75%
Orthodontia	Based on a geographic schedule	50%
Orthodontia Lifetime Maximum	\$1,500/individual	Generally not applicable
Deductible	Lifetime deductible of \$50/individual	Generally not applicable
Annual Maximum Benefit	\$1,500/individual	Generally not applicable

^{*} If you visit a non-participating dentist after you enroll in the DMO option, your benefit will generally be lower since it will be limited to a specific dollar amount.

TO FIND YOUR 2013 DENTAL COVERAGE OPTIONS AND THEIR MONTHLY PREMIUM COSTS:

During the annual open enrollment period, visit the YBR website at http://resources.hewitt.com/ alcatel-lucent or call the Alcatel-Lucent Benefits Center at 1-888-232-4111.

IMPORTANT INFORMATION REGARDING THE DMO OPTION

How to enroll

Even if you are currently enrolled in the DMO option, it will not appear as a coverage option on the YBR website during the annual open enrollment period. To enroll in the DMO option, you must first enroll in the Aetna Traditional option (if you are eligible) and then switch to the Aetna DMO option during the year. The DMO option is available in a limited area. You will only be able to enroll in this option if it is available where you live.

For more information about the DMO option (including availability in your area) or to switch to the DMO option, contact Aetna directly at 1-800-220-5479.

QUESTIONS?

For questions about coverage for a specific procedure, please contact Aetna:

- www.aetna.com
- Traditional option: 1-800-220-5470
- DMO: 1-800-220-5479

RESOURCE CONTACT INFORMATION

For information about your benefits coverage, contact these resources.

Where:

What You Will Find:

ALCATEL-LUCENT RESOURCES

http://resources.hewitt.com/ alcatel-lucent

24 hours a day, every day, except on Sunday between midnight and 1:00 p.m., Eastern Time (ET)

The Your Benefits Resources (YBR) website

- View your current coverage
- Review and compare your 2013 healthcare options and premium costs
- Enroll in coverage for 2013
- Make changes to your default coverage for 2013
- Waive your 2013 coverage
- Find a doctor or healthcare provider
- Learn more about Alcatel-Lucent's benefits
- Review dependent eligibility rules
- Review, add or change your dependent(s)' information on file
- Understand how a Life Event may change your benefits

1-888-232-4111

(1-212-444-0994 if calling from outside of the United States, Puerto Rico or Canada)

 Standard hours: Monday through Friday, from 9:00 a.m. to 5:00 p.m., ET

Alcatel-Lucent Benefits Center

• If you do not have Internet access:

- Enroll in coverage for 2013
- Make changes to your default coverage for 2013
- Waive your 2013 coverage
- Review dependent eligibility rules
- Review, add or change your dependent(s)' information on file
- Resolve a unique benefits issue that you have not been able to solve on your own
- Notify Alcatel-Lucent if:
 - Imputed income applies
 - You or your eligible dependent(s) will become Medicare-eligible due to a disability

www.benefitanswersplus.com

The Alcatel-Lucent BenefitAnswers Plus website

- Learn more about Alcatel-Lucent's benefits, including benefits news and updates (no password required)
- Obtain electronic copies of your enrollment materials
- Find carrier contact information during the year
- Access a short video about the YBR website

UNITEDHEALTHCARE

Group Medicare Advantage (PPO):

www.UHCRetiree.com/alcatel-lucent 1-888-980-8117 (TTY: 711) (8:00 a.m. to 8:00 p.m., local time, seven days a week)

POS: 1-800-577-8539 **Traditional Indemnity:**

1-800-577-8567

www.myuhc.com User ID: ALU Password: ALU

www.myuhc.com

1-866-444-3011

seven days a week)

(24 hours a day,

www.myoptumhealthcomplex

medical.com 1-866-936-6002 (7:00 a.m. to 7:00 p.m., Central Time [CT], Monday through Friday, excluding holidays)

General information about your coverage and dedicated Customer Care (Member Services)

- Understand how your UnitedHealthcare medical coverage works
- Find network physicians, specialists and facilities in your community
- Compare average treatment costs and hospitals in your area for medical procedures you may be considering
- Manage your healthcare choices and costs through a Plan Comparison Calculator
- · Access claims information
- · Speak with an experienced customer care representative who understands your plan and can answer questions quickly

UnitedHealthcare OptumHealthSM Nurseline and Live Nurse Chat

- Speak with a registered nurse at any time
- Get information about health and welfare topics
- Participate in live online Nurse Chat
- Both English- and Spanish-speaking registered nurses are available

UnitedHealthcare Cancer Resource Services (CRS)

- Get information regarding a cancer diagnosis and treatment
- Find cancer centers or physicians

Where:	What You Will Find:
www.healthy-pregnancy.com 1-800-411-7984	Healthy Pregnancy Program • 24-hour access to experienced maternity nurses • Education and support for women through all stages of pregnancy and delivery
www.myoptumhealthcomplex medical.com (click on the "Congenital Heart Disease" link or call the phone number on the back of your medical ID card)	Congenital Heart Disease Program (CHD) Clinical consultants can provide information to assist parents, family members, case managers and physicians in making decisions about congenital heart disease
www.myoptumhealthcomplex medical.com (click on the "Transplantation" link or call the phone number on the back of your medical ID card)	Transplant Resource Services Services and access to medical professionals renowned for providing quality treatment in solid organ or blood/marrow transplants
www.liveandworkwell.com POS: 1-800-577-8539 Traditional Indemnity: 1-800-577-8567 (Participants not eligible	UnitedHealthcare Behavioral Health • Understand how your mental health and chemical dependency coverage works • Access claims information
for Medicare)	
www.liveandworkwell.com 1-800-577-8567 (Medicare-eligible participants in the UnitedHealthcare Traditional Indemnity option only)	UnitedHealthcare Mental Health and Chemical Dependency • Understand how your mental health and chemical dependency coverage works • Access claims information
MEDCO/EXPRESS SCRIPTS (does not apply to HMO/Medicare HM	PRESCRIPTION DRUG COVERAGE MO coverage)
www.medco.com (www.express-scripts.com beginning October 1, 2012) 1-800-336-5934	Medco/Express Scripts Understand how your prescription drug coverage works Prescription drug coverage and pricing information, including comparisons for brand-name and generic medications received through mail order and retail Access claims information Find an in-network pharmacy Order medications from the Medco Pharmacy for savings opportunities
<u>www.medco.com/choices</u> 1-800-319-7750	Medco My Rx Choices • Find lower-cost options for the medications you currently take on an ongoing basis
www.medco.com/lowcostgenerics (or call the phone number on the back of your Medco ID card)	Medco Low Cost Generics Determine if your medications are eligible for an additional discount through mail order 24/7 access to specialist pharmacists
AETNA DENTAL	
www.aetna.com Traditional option: 1-800-220-5470 DMO: 1-800-220-5479	Aetna Dental • Understand how your dental coverage works • Find network dentists • Access claims information

Where:	What You Will Find:
METLIFE	
1-888-201-4612	MetLife Life Insurance • Understand how your life insurance coverage works
1-800-984-8651	MetLife Long-Term Care Insurance (LTCI) Understand how your LTCI coverage works Note: Plan closed to new entrants as of December 31, 2012
OTHER RESOURCES (UNION	CONTACTS)
1-678-502-1442 Email: sbrumbelow@att.net	CWA Managed Care Program Coordinator – Steve Brumbelow Not a representative of Alcatel-Lucent medical plans Assists current and former union members
1-877-878-5957 Email: bryan1599@att.net	IBEW Managed Care Program Coordinator - Bryan Flickinger Not a representative of Alcatel-Lucent medical plans Assists former union members
HMO/MEDICARE HMO (see c	arrier contact information on next pages)
Contact information is also available: On the back of your ID card, if you are currently enrolled in an HMO/Medicare HMO; By visiting the YBR website at http://resources.hewitt.com/alcatel-lucent ; or By calling the Alcatel-Lucent Benefits Center at 1-888-232-4111.	Your HMO/Medicare HMO carrier • Understand how your HMO/Medicare HMO coverage works • Access claims information

HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 ("HIPAA")

If you are a participant in the Alcatel-Lucent Medical Expense Plan for Retired Employees and/or the Alcatel-Lucent Dental Expense Plan for Retired Employees (collectively, the "Plans"), your personal health information is private. HIPAA requires the Plans to inform you of the availability of a notice about the Plans' privacy practices, legal duties and your rights concerning your health information received and/or created by the Plans. You can print a copy of the Plans' Notice of Privacy Practices for your records at any time from the BenefitAnswers Plus website at www.benefitanswersplus.com. You may also request a copy by calling 1-908-582-4727.

HMOs FOR PARTICIPANTS NOT ELIGIBLE FOR MEDICARE

HMO Option	Phone Number	Website	
Aetna Pennsylvania	1-800-323-9930	<u>www.aetna.com</u>	
Blue Advantage of Illinois Blue Cross/Blue Shield of Illinois	1-800-892-2803	www.bcbsil.com	
HIP Health Plan of New York	1-800-447-8255	www.emblemhealth.com	
Horizon Blue Cross/Blue Shield of New Jersey	1-800-355-2583	www.horizonblue.com	
Kaiser Mid-Atlantic	 Washington, D.C.: 1-301-468-6000 Outside the Washington, D.C. metro area: 1-800-777-7902 TDD: 1-301-879-6380 		
Kaiser Northwest	• Portland, OR area only: 1-503-813-2000 • 1-800-813-2000		
Kaiser of Northern California Kaiser of Southern California	1-800-464-4000	http://my.kp.org/alcatellucent	
Kaiser Permanente of Colorado	• 1-800-632-9700 • Southern Colorado: 1-888-681-7878		
Kaiser Permanente of Georgia	• 1-888-865-5813 • Local: 1-404-261-2590		
Kaiser Permanente of Hawaii	• Oahu: 1-808-432-5955 • Other islands: 1-800-966-5955		
Keystone Health Plan Central	• 1-800-669-7061 • TDD: 1-800-669-7075	www.capbluecross.com	
MVP of New York	1-888-687-6277	www.mvphealthcare.com	
UnitedHealthcare Choice of Arizona	1-866-633-2446	www.unitedhealthcare.com	
UnitedHealthcare of California	1-800-624-8822		
UnitedHealthcare of Oklahoma	1-800-825-9355	<u>www.uhcwest.com</u>	
Univera Health of Western NY	1-800-337-3338	www.univerahealthcare.com	

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